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April 7, 2006

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FROM: Andre L. Marais
OUR REF: 2046.008US1

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Document(s) Transmitted: Request for Withdrawal as Attorney or Agent (1 pg.).

Total pages of this transmission, including cover letter: 2 pgs.

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In re. Patent Application of: Robert Joyce et al.

Examiner: Lashonda T. Jacobs

Serial No.: 09/604,199

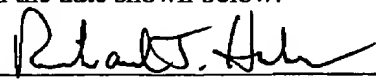
Group Art Unit: 2157

Filed: June 27, 2000

Docket No.: 2046.008US1

Title: SYSTEM AND METHOD FOR AUTOMATED AND CUSTOMIZABLE AGENT
AVAILABILITY AND TASK ASSIGNMENT MANAGEMENT

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PTO/SB/83 (01-06)

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**REQUEST FOR WITHDRAWAL
AS ATTORNEY OR AGENT
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Application Number	09/604,199
Filing Date	Jun 27, 2000
First Named Inventor	Robert Joyce
Art Unit	2157
Examiner Name	Lashonda T. Jacobs
Attorney Docket Number	2046.008US1

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